

TOWER PARK CARAVANS & CAMPING

Covid-19 precautions and guidelines

Please do not come on holiday if you or any member of party family have a high temperature, a new, continuous cough, loss or change of your sense of taste or smell or have been in contact with someone who has covid-19 in the last 14 days. In these circumstances you must stay home and isolate.

If you or any member of your group develop these symptoms while on holiday you must immediately return to you own home to isolate and inform the campsite by telephone.

Communal areas such as the games room and TV room will remain closed, the launderette will be strictly one person at a time and the freezer for icepacks will not be available.

Social distancing and restrictions on group gatherings will be in place here just as it is everywhere else. Please be mindful of staff and other guests and keep children under close supervision at all times. You must stay at home or go home and isolate if you or any of your family has symptoms of covid-19.

Reception - Only one person at a time in reception, please wear a face covering and use hand sanitiser on arrival. Reception hours will be more limited this year as some of our regular staff are not able to work and we may need to close for lunch some days and to allow for cleaning etc. Please be patient.

We will have a limited stock of toiletries, cleaning products and camping bits but will not be selling hot and cold drinks, ice-creams or sweets/food items this year to limit the amount of product handing and also time spent in the reception area.

We will also not be able to charge mobile phones etc in reception so please invest in a car charger or a solar charger.

All visitors to the site must report to reception and leave contact details to comply with test and trace.

Showers and toilets - Caravans and motorhomes are strongly advised to use your own facilities for your own benefit and also to reduce the number of people using communal facilities.

As always these areas will be regularly cleaned and sanitised and closed during the middle of the day for full cleaning. You should restrict your time inside to 10 minutes to reduce risk of infection, only use the sinks for hand washing and do your make-up, teeth cleaning etc in your tent or van. If showers or toilets are busy please wait outside observing social distancing. Hair dryers will be disabled due to water droplets.

It is a legal requirement to wear a face covering in communal areas.

This is for your safety and the safety of other guests. We will not be able to 'police' this so be considerate of others. Always accompany children to the toilets and always wash your hands before and after using the facilities.

Outside play park – children must be supervised by an adult to ensure social distancing. Children should please wash or sanitise their hands before and after using the using the play park.

These site guidelines may change often and with little or no notice as we are advised or feel necessary. We will make any changes we deem necessary to keep you, our staff and families safe. Thank you for your support.