

## **TOWER PARK CARAVANS & CAMPING**

### **Covid-19 precautions and guidelines from 19<sup>th</sup> July 2021**

These guidelines have been reviewed following the latest government advice and we are continually risk assessing how to continue operating over the summer while covid is still very much around.

While there are some changes things will not be back to normal. **As always our priority will be to protect our guests, staff and local community and you are advised to continue practicing social distancing and to wear a face covering indoors.**

**Please do not come on holiday if you or any member of party family have a high temperature, a new, continuous cough, loss or change of your sense of taste or smell or have been in contact with someone who has covid-19 in the last 10 days. In these circumstances you must stay home and isolate.**

**If you or any member of your group develop these symptoms while on holiday or are contacted by test and trace you must immediately return to your own home to isolate and inform the campsite by telephone.**

The games room will remain closed this year but the TV room and launderette will be available. Please keep the doors open at all times to aid ventilation and a face covering is advised. The freezer for ice packs will be available, please sanitise your hands before and after using.

Reception - Only two people at a time in reception, please use hand sanitiser on arrival and a face covering is advised. Reception hours may be limited this year if staff are required to self-isolate and we may need to close for lunch some days and to allow for cleaning etc. Please be patient.

We will not be charging mobile phones etc in reception so please invest in a car charger or a solar charger.

All visitors to the site must report to reception and leave contact details to comply with test and trace.

Showers and toilets - Caravans and motorhomes are strongly advised to use your own facilities for your own benefit and also to reduce the number of people using communal facilities.

As always these areas will be regularly cleaned and sanitised and closed early morning and during the middle of the day for full cleaning. You should restrict your time inside to 10 minutes to reduce risk of infection. If showers or toilets are busy please wait outside observing social distancing. Hair dryers will remain disabled.

This is for your safety and the safety of other guests. We will not be able to 'police' this so be considerate of others. Always accompany children to the toilets and always wash your hands before and after using the facilities.

Outside play park – children must be supervised by an adult. Children should please wash or sanitise their hands before and after using the using the play park.

These site guidelines may change often and with little or no notice as we are advised or feel necessary. We will make any changes we deem necessary to keep you, our staff and families safe. Thank you for your support.